



# TOWN OF HARDISTY

## REBATE FORM APPLICATION

NAME: \_\_\_\_\_ ADDRESS: \_\_\_\_\_  
PHONE: \_\_\_\_\_ CITY: \_\_\_\_\_ PROVINCE: \_\_\_\_\_ POSTAL CODE: \_\_\_\_\_  
TENANT: \_\_\_\_\_ OWNER: \_\_\_\_\_ WATER ACCOUNT #: \_\_\_\_\_  
(please check) (if known)  
OLD TOILET MAKE: \_\_\_\_\_ MODEL: \_\_\_\_\_ OLD TOILET FLUSH VOLUME \_\_\_\_\_ LPF  
NEW TOILET MAKE: \_\_\_\_\_ MODEL: \_\_\_\_\_

The information contained on this form is collected under the authority of the *Freedom of Information and Protection of Privacy Act* and shall only be used for the purposes for which it was collected.

- You must be a citizen of Hardisty, and have a water account with the Town.
- Conditions for payment
  1. Old toilet must be greater than 13 liters per flush.
  2. Recipient must provide time-stamped photographs of the washroom, showing:
    - a. Existing toilet to be replaced, before removal
    - b. New toilet, installed.
  3. Recipient must provide receipt of purchase of new water-efficient toilet, which uses 6 liters or less per flush and appears on the approved toilets list. The receipt of purchase must indicate that the purchase was made between **August 27, 2008 and December 31, 2010**.
  4. Recipient must provide evidence that the old toilet was made non-functional.
- Limit of one toilet per household.
- The applicant assumes financial and all other responsibility for:
  1. Selecting the installers, if so required.
  2. The installation of the eligible.
  3. Any preparatory plumbing work or and plumbing repair work that is required for the proper installation of the eligible toilet.
  4. The legal recycling or disposal of the old toilet.
- The Town makes no representation or warranty, expressed or implied, relating to any six-liter toilets or the availability, competence, workmanship or financial status of any installer. By submitting an Application, each Applicant will be taken to have fully released to the Town with respect to any claims for cost/ liability in connections with:
  1. Preparation or replacement of the existing toilet and
  2. Purchase, installation and/or use of the replacement toilet, for the purpose of participating in the program.

Including, without restriction, all costs and all loss of damage, whether direct, special, consequential, indirect or other nature, this offer is subject to cancellation without notice as the program is limited to available funds.

Signature of Application: \_\_\_\_\_

Date: \_\_\_\_\_

Signature of Owner: \_\_\_\_\_

Date: \_\_\_\_\_

(if tenant is applying)

# LOW-FLOW TOILETS FAQ

**Q.** Why Toilets:

**A.**

1. The toilet is the number one water user in the home, attributing to approximately 27% of the total indoor water use.
2. It saves everyone a lot of money. By switching to a low-flow toilet an average family of four could save up to \$90.00 per year on their utility bill.
3. Using less water reduces our impact on aquatic animals, and the impacts of climate change.
4. The technology to cut toilet water use in half is now more readily available than ever before.
5. It is extremely easy to replace an existing toilet with a newer and more efficient model.
6. Everyone is doing it! Municipalities all around Alberta are giving incentives for toilet replacement. This includes Edmonton, Red Deer, Okotoks and Calgary, along with many others.

**Q.** Who can qualify?

**A.** All Town of Hardisty residents who replace a toilet that uses more than 13 liters per flush with a new and approved low-flow toilet are eligible.

**Q.** How much is the Rebate?

**A.** The rebate is \$80.00 per toilet, one toilet maximum per household.

**Q.** How many rebates are being given out?

**A.** A maximum of 100 rebates will be given out on a first come, first-served basis.

**Q.** I have a commercial premise. When will this rebate apply to businesses?

**A.** The Town of Hardisty recognizes the immense water savings that could be realized with the addition of a similar program for businesses and we are currently researching the feasibility of a similar program for institutional, commercial and industrial establishments.

**Q.** How do I tell how many liters my toilet is using per flush?

**A.** Follow these easy steps to find out. [How many liters do I use per flush.doc](#).

**Q.** I hear that 6 liter toilets are unreliable and require “double flushing”. Is this true?

**A.** Low volume toilets have been drastically redesigned since they were first introduced in North America. Low flush toilets now use new tank and bowl designs to increase the velocity of the water as it flows through the trap. You may notice that 6 liter toilets use a straighter path down the drain, while older toilets use an inefficient swirling motion which requires a lot more water. All of the toilets on the Approved Toilet List have been a part of the Maximum Performance Testing (MaP) program, run by Veritec Consulting for the CWWA ACEPU, Alliance for Water Efficiency and the California Urban Water Conservation Council. The toilets selected have been shown to meet and exceed minimum performance standards for toilets. For more information about this program please visit the CWWA website: [http://www.cwwa.ca/freepub\\_e.asp](http://www.cwwa.ca/freepub_e.asp).

**Q.** How can I have the toilet installed?

**A.** You may have the toilet installed by a plumber or you may install it yourself. Please ensure that the toilet had been installed properly according to the manufacturer’s instructions.

## LOW-FLOW TOILETS FAQ CONTINUED

**Q.** Can I keep my old toilet?

**A.** To ensure that there is actually a reduction in the amount of water used in the Town, it is of the utmost importance that older high-volume toilets do not get re-installed elsewhere. Your application requires that you take photographs of the old toilet made unusable (crack the tank, take out working parts etc.). If you are particularly attached to your old toilet you can get creative and turn it into a work of art, or something used for a different function, such as a flowerpot or fountain. If the Town receives any creative entries, they will be posted on the Town's website so everyone can see just how clever you are.

**Q.** Will anyone come and check my installation?

**A.** The Town reserves the right to arrange an inspection of your newly installed toilet. Any inspections will be coordinated with the home owner or tenant at least 24 hours prior to inspection.

**Q.** What if I have a problem with my toilet?

**A.** New toilets should have warranty. Check with the retail outlet or toilet manufacturer for details on the warranty your toilet has.

**Q.** I need to keep my receipt to claim my warranty. Do I submit a photocopy?

**A.** The Town requires that you submit the original receipt with your application package. This will be returned along with your confirmation and payment.

**Q.** I just installed a toilet in my home last year. Can I still receive the rebate?

**A.** This office is not retroactive and does not include installations prior to August of 2008 or any later than December 31, 2010.

**Q.** How long does it take to get a rebate?

**A.** All rebates will be issued within 30 days of receipt.

**Q.** What has to be in my application package?

**A.** Here's a list of everything you will need in your application package?

1. The Application Form.
2. A time-stamped picture of the old toilet installed in your home.
3. A time-stamped picture of the new low-flow toilet installed in the same place.
4. Photo evidence that shows the old toilet made unusable.
5. The receipt from the purchase of your new approved toilet, dated after August 27, 2008.

The Application form should be submitted to the Town Office as early as possible to ensure that you are included in the rebate program. The rest may be submitted together as late as December 31, 2010.